



The Lowdown

Guest Directory



Your A-Z Titbits

Afternoon Tea

Served between the hours of 12.30 – 2.30pm every Thursday to Sunday, our afternoon tea service offers a selection of freshly prepared finger sandwiches, scones and cakes.

Pre booking is required a minimum of 24 hours in advance of your preferred dining time.

Adults €30 per person (€35pp with a Glass of Prosecco)

Children - €17.50 per person.

To make a reservation visit Hotel Reception or Dial '0' from your bedroom.

ATM

The nearest ATM to the hotel is located in the local Eurospar supermarket in the village of Newmarket on Fergus.

Bar Food

Bar food is served daily in Shannigans Gastro Bar. Bar food is served daily from 12.30pm - 8.00pm. Advanced bookings are required.

An all-day A La Carte menu is available with a selection of Lunch and Daily Specials. Advance reservations is advised. Please book your table for Lunch/ Dinner with Reception. (You are allocated a 90 hour minute time slot per booking).

Breakfast

Breakfast is served in the The Whitethorn Restaurant & Patio.

Charges:

Adults - €17.50

Children - €13.50

Please book your table for Breakfast with Reception. (Each booking will be allotted 90 minutes to facilitate as many guests as possible).

Breakfast Times: 7.30am – 10.00am (Daily)



Bus Service

A public bus service (330) is available from the main road, five minute walk from the hotel servicing both Ennis and Shannon Airport. Connecting bus services to Limerick, Galway or Dublin are also available from Ennis station or Shannon Airport. Please enquire at Hotel Reception for schedules and timetables.

Car Park

The hotel offers over 200 complimentary car parking spaces. (Please be aware that parking is at the owner's risk and we recommend that you do not leave valuables in your car as a security precaution). As part of our ongoing green hospitality efforts the hotel has also recently installed a number of Electric Vehicle Charging Points. Using the Clenergy EV app your car can be charged up with relative ease throughout your stay. (This service is available to hotel residents only).

Check Out Time

Please note, our Check Out Time is 11.00am – Charges Apply for Late Check Out.

Conference & Events

For details on our conferencing and banqueting facilities please enquire with the Manager on Duty.

Dinner

Guest can enjoy an A La Carte menu in The Whitethorn Restaurant & Patio from 07.30am - 10.00am daily. See all Dining details further down.

Advance reservations are required. Please book your table for Dinner with Reception. (You are allocated a 2 hour time slot per booking). Dinner Times: 5.30pm – 8pm (Daily)

If you have booked your break with us through a third party website please note meals may not be included in your booking, please confirm with reception should this be the case.

Doctor:

Should you require the assistance of a doctor please contact Reception by Dialling '0'. The out of hours medical service Shannon Doc can be contacted on 0818 123500. If you feel your medical problem is life-threatening call 999 and ask for an ambulance.

Dromoland Castle Estate Map

When visiting The Rine all of our guests are welcome to explore the grounds of Dromoland Castle Estate. Take a short stroll from the rear of hotel down past the Castle viewing point and enjoy our beautiful surrounds. Try the Walled Garden Sculpture Trail or any of the other routes around the Castle using the Estate Map below.

Extending your Stay

If you would like to extend your stay please contact reception for our best available rates.

Family Kitchen

For your convenience there is a family kitchen on the second floor opposite the lift. Here you will have access to an iron, ironing board, fridge and microwave.

Golf

The Golf team at Dromoland offer an assured and professional service to all members and hotel guests. Motorised carts, pull trolleys, clubs and shoes are available for hire. For available tee times please call 061 368444.

Guest Passport

For security purposes you will be required to produce your Guest Passport should you wish to charge services to your room. You will have received this Guest Passport on check-in

Housekeeping

As part of our policy to further develop our ongoing green and environmental policies, bedrooms will not be serviced on a daily basis. If additional towels/toiletries are required during your stay or if you require your bedroom to be serviced by our housekeeping team, please use the relevant door hanger requesting this or contact reception directly. For more information on our servicing schedule and our efforts to reduce our carbon footprint see our attached Green Policy section.

Leisure Centre

Our Leisure Centre is available for your enjoyment complimentary. A Swimming Pool, Children's Pool, Jacuzzi, Sauna and Plunge Pool and changing facilities are at your disposal. Please note that you are required to wear a swimming cap in the swimming pool and these can be purchased for €3.00 at the Leisure Centre reception desk. Towels are also available in the Leisure Centre.

Daily Opening Times:

Gym:

Open Mon - Sun 7am – 9pm

Swimming Pool

Open Mon-Sun 7am to 9pm

Sat & Sun & Bank Holidays: 8am - 7.30pm

*** Please note that family /kids swim times are between 9am to 1pm and 2pm to 6.45pm only.

Little Riners

This is our indoor soft play area (accessible by our hotel leisure centre). Children must be accompanied at all times by a parent/guardian. Advance booking is required for Little Riners. Please reserve your time slot with Reception.

Charges for a 1 hour session are as follows:

1 Child - €4 | 2 Children €7 | 3 Children €10

Opening Times:

Checking Opening Hours at Reception as they can vary by season.

Live Music

Our Shannigans Gastro Pub has live music from 9.30pm every Friday and Saturday night.

Lost & Found

In the event of misplacing a personal article please contact reception. The accommodation team will attempt to trace the missing item through our lost property system as promptly as possible.

Luggage Assistance

Should you require assistance with your luggage please contact Hotel Reception 24 hours a day by Dialling '0'.

Pharmacy

The nearest chemist 'Varden's Pharmacy' is located in the local village of Newmarket on Fergus. Opening hours of the pharmacy are as follows: 9.30am-6pm (Monday to Friday) and 9.30am 12.30pm (Saturday). For further assistance or information on available pharmacies outside of these hours please contact Hotel reception or the Manager on Duty

Room Service

For breakfast room service please complete the breakfast menu card provided in your room and follow its ordering instructions. Lunch/Dinner room service is served from 1-8pm daily. See our menu attached. To place an order please contact Shannigans by dialing 7517. For all room service orders a minimum tray service charge of €10 will apply.

Smoking

We offer a covered and heated smoking area, on the ground floor of the hotel through Shannigans Gastro Pub. Please note that all of our bedrooms are non-smoking. If evidence of smoking is found in your room a charge of €250 will be applied directly to your account.

Tennis/Crazy Golf/Foot Golf

All the equipment for Tennis and Crazy Golf are available for hire in our Leisure Centre. There is a deposit charge of €10.00, which will be refunded when the equipment is returned. Rackets/ clubs and balls must be returned to the Leisure Centre within a 60-minute time limit, otherwise you will forfeit your deposit.

Transport

Aside from our recommended use of public transport if at all possible, we can also arrange other forms of transportation from chauffeur service to local taxis. Please contact Hotel Reception for assistance.

WIFI

WIFI is available throughout the whole hotel and is complimentary to all of our guests.

Our House Rules

We all love to have fun! But to ensure all guests have fun, please refrain from children running on bedroom corridors, particularly, late in the evening or early in the morning to allow other guests rest and quiet time.

We trust that you will receive our very best service to ensure you have a most enjoyable and memorable stay with us.

Should you require any further assistance, please do not hesitate to contact Reception by dialling '0'.





WINE MENU

Dining at The Rine

Dining at the Inn at Dromoland

The Whitehorn

From sacred roots to shared plates - The Whitehorn is a relaxed dining space at The Rine. Using the freshest, local ingredients our menu is an ode to local producers and growers in the region - from aged Rib Eyes, to mouth watering Pizzas with fresh herbs and a delightful splash of desserts to make you want to come back for more.

Our Head Chef, Fergal, together with his creative team, ensures that each meal is an exceptional culinary experience using only the finest of produce.

Breakfast is served from 7.30am -10am daily.

Dinner is served from 5.30pm - 8.00pm daily.

Advance reservations are required for both breakfast and dinner so please book your table at Hotel Reception by Dialing '0' from your bedroom. For more information on both Breakfast and Dinner see our Guest Information A-Z section.

Shannigans Gastro Pub

The heart of The Rine, Shannigans is lively, relaxed, and full of character.

Comforting classics with a modern twist, locally sourced ingredients and flavours that hit just right.

Perfect for casual lunches, easy-going dinners or gathering with friends and family.

This is where stories are shared over good food and every visit feels like coming home. Music at Shannigans every weekend and select days over summer.

Having a Tipple

Shannigan's commitment to supporting Irish producers also extends to its drink offering. From craft beers produced by Irish Artisan Brewers to blends of Spirits that are being produced in emerging micro distilleries dotted around the country. All of this is complimented by wines and international brands carefully sourced to appeal to all tastes.



Dining at The Castle

Celebrating a special milestone?

Dining at Dromoland Castle Estate is a special experience. Advance reservations are required for all of the Dromoland Castle dining outlets so please call 061 368144 before your visit to avoid disappointment.

The Earl of Thomond

Dromoland Castle's flagship restaurant, the Earl of Thomond, is celebrated in culinary circles for its panache, its elegance, its innovation. Delightfully relaxed, a meal here will be a highlight of your stay with us. Prepare to be dazzled by exquisite local flavours, imaginative wine pairings, impeccable service and a dash of Dromoland magic. Offering an authentic taste of Ireland surrounded by Venetian silk, sparkling chandeliers and sweeping views of the estate, there are many restaurants in Ireland, but nowhere quite like The Earl of Thomond. À la carte and vegetarian menus are available. Served from 6.30pm-9.30pm daily.

The Fig Tree Restaurant

Located in the Golf & Country Club the Fig Tree is always buzzing. Lively and welcoming, you'll find golfers, locals and hotel guests relaxing, chatting and analysing their games over delicious food and drinks. From sandwiches to steaks and salads, fish and chips to chowder, our delicious menu offers big-flavoured crowd pleasers using outstanding Irish ingredients. The Fig Tree is the ideal spot for a light lunch, post-golf snack or casual dinner.

Check daily opening hours & book direct at <https://www.dromoland.ie/dining/>

Other Local Options include;

Ennis Town

Quin Village



Room Service Menu

(Available Daily from 12.30-9pm)

Starters

Freshly Made Soup of the Day €7 (7.9)

Wild Mushroom & Chorizo Risotto €11
Baby Spinach & Greens, Pesto & Parmesan Cheese (7.8)

Saint Tola Goats Cheese Plate €11
Balsamic & Pesto, Dressed Leaves (1.7.8.10)

Classic Chargrilled Chicken Caesar Salad €10
Cherry Vine Tomato, Organic Quinoa, Hass Avocado, Croutons
& Parmesan Cheese (1.3.4.6.7.8)

BBQ Sweet & Sour Crispy Chicken Wings €10
Creamy Ranch Dressing & Celery Sticks (1.3.6.7.8.9)

Main Courses

Margherita Pizza with Fresh Mozzarella & Basil (1.7) €17

Tapas Pizza €19
with Chorizo, Pepperoni & Fresh Mozzarella finished with Rocket
& Parmesan (1.7.12)

Grilled 21-Day Aged Irish Beef Burger €21.50
with Crispy Streaky Bacon, Caramelised Onion & Dubliner Cheddar Cheese,
Brioche Bun, Skin on Fries (1.3.6.7)

Fish & Chips €20
Wild Atlantic Haddock in a Light Tempura Style Batter, Crushed Minted Peas,
Rustic Skin on Chips, Tartare Sauce & Lemon (1.3.4.7)

Thai Green Chicken Curry €20
with Green Lentils, Courgette, Peppers & Greens, Basmati Rice, Flat Breads &
Pappadom, Fresh Chilli & Coriander, Minted Yogurt (1.2.3.4.5.6)
or Make it Vegetarian €18.50



Room Service Menu

Sides

Buttered Seasonal Vegetables €5 (7.9)

Skin on Thick Cut Chips €5 (1)

Creamy Rooster Mash €5 (7)

Garlic Ciabatta Bread €5 (7)

Desserts

Blueberry Cheesecake €9

Lemon Curd Crème Fraiche (1.3.7)

Belgian Chocolate Cake €9

Pistachio Crumb, Raspberry Sorbet, Freshly Whipped Vanilla Cream (1.3.7)

Warm Apple & Berry Crumble €9

Vanilla Ice-Cream & Crème Anglaise (1.3.7)

Allergens List:

1. Gluten, 2. Crustaceans, 3. Eggs, 4. Fish, 5. Peanut, 6. Soybean, 7. Milk,
8. Nuts, 9. Celery, 10. Mustard, 11. Sesame Seeds, 12. Sulphur Dioxide,
13. Lupin, 14. Molluscs

Dishes may include ingredients not listed, please inform your server if you
have allergy concern

*Please note a minimum Tray Service Charge of €10 applies for all Room
Service order.*

Dromoland Estate Map



- A** Castle – Main reception
- B** Golf & Country Club
- C** Figtree Restaurant
- D** Walled Garden
- E** Fishing Jetty & Boat Stand
- F** The Shop at Dromoland
- G** Brian Boru Conference & Banqueting Suite

- H** Golf Academy
- I** Go Karts (Tennis Courts)
- J** The Temple Wood
- K** The Temple of Mercury
- L** The Hermits Grotto
- M** The Lilly Pond
- N** Main Entrance to the Estate

- O** Dromoland Castle Entrance to The Inn at Dromoland & Shannigans Gastro Pub
- P** Guest Carpark
- Q** Clay Shooting
- R** Archery
- S** Castle Viewing Point



How we Care About Our World

Green Hospitality Programme

Green Hospitality is an Irish designed and managed hospitality environmental certification programme and is supported by the Environmental Protection Agency (EPA) and the tourism sector in Ireland.

Certification is awarded in a stepped approach – Eco-label (Commenced), Silver Award (Good Practice), Gold Award (Best Practice). For more information visit their website www.greenhospitality.ie

The Green Hospitality Programme is a Type 1 Eco-label as defined by the International Standards organisation (ISO) “..a voluntary, multiple-criteria based, third party programme. This programme awards a licence that authorises the use of environmental labels on products indicating overall environmental preferability of a product within a particular product category based on life-cycle considerations”
The Rine is a proud Green Hospitality Member and are currently in the process of working towards certification.

Our Sustainable Practices & Measures

The team at The Rine are committed to protecting and enhancing the environment for future generations. We are continuously striving to improve our environmental practises which include the implementation of various policies, particularly in relation to waste management and energy consumption control.

We have taken numerous actions to-date as part of our ongoing sustainable journey including the following measures:

- We make a significant effort to Reduce, Reuse & Recycle wherever practical.
- We are gradually reducing our use of single use plastics across all departments of the hotel.
- We have a cross-department team of ‘Green Champions’ who help in our efforts to educate all of our team members on our sustainability efforts and latest green initiatives.

How we Care About Our World

Our still and sparkling water for sale to guests are made of glass or in can format, with both options being fully recyclable.

-In recent years, the Hotel has installed our own Water Reservoir which in turn has reduced our water consumption by up to 70%. We have also installed 8 LPG Boilers which produces 250 Kilowatts of Hot water.

-The Hotel now has an electrical charging point for electric cars.

-As much as possible, our team of chefs source our food from local suppliers in turn reducing food miles and our overall carbon footprint.

- Our office printers are set to print in greyscale and double-sided as default, to save on ink and paper.

- In terms of our location on the Dromoland Estate, natural fertilizer made on-site by our gardeners, is used throughout. This is supplemented by coffee waste and shredded paper from our offices being composted and turned into ready to use soil.

- We have on-site cardboard/paper compactor and waste packaging are collected throughout the resort to be baled. The average weight of a cardboard bale produced by our baler is approximately 660lbs or 300 kg. Recycling company (Clean Ireland) collects ready-to-go bales and credits our account.

- We have a written green purchasing policy that is applied at all stages of the purchasing cycle. This is designed to promote the use of local products, in order to promote the local economy and reduces carbon footprint by choosing local suppliers.

- Our recent investment in new equipment is driven by the desire to have machinery which is more environmentally friendly than previous. All our new equipment this year and going forward will be run with the latest technology tier 4 diesel engines where necessary. Electric or non- fossil fuel burning will always be first choice if there is an option. Tier 4 engine comply with the strictest EPA regulations on carbon emissions and significantly reduce emissions of particulate matter.

- As part of our aim to reduce single use plastic throughout the resort, all staff have been given their own branded bottle for use.

- We have own wells system for the resort and water pumps data is monitored by sensor log software - recording usage, pumps status, leak detection and water levels in real time.

- Any clothing from lost property that remains unclaimed after a designated period of time is recycled.

- All kitchen equipment is regularly audited to ensure optimal usage times are enforced to save on energy costs.

- A switch off-policy is encouraged throughout the hotel to avoid computers etc.. unnecessarily being left on stand-by mode.

This is a non-exhaustive list that we are continuously adding to, with the ultimate aim of reducing our overall Carbon Footprint